

# Dr Alison Roberts' Private Patient Fee Schedule



Type of Review	Telehealth/Phone MBS Item Numbers	Fee <sup>#</sup>	Estimated Medicare Rebate*	Estimated Out of Pocket Cost*	Estimated Out of Pocket Cost Once Requirements for Extended Medicare Safety Net are Met <sup>^</sup>
New Patient Review/Subsequent Patient Review Following Prolonged Period Between Reviews (patient has not been reviewed for at least 24months) (>45mins)	92437 / -	\$530	\$262.10	\$267.90	\$53.58
Very Short Subsequent Review (≤15mins)	91827 / 91837	\$120	\$43.65	\$76.35	\$15.27
Short Subsequent Review (>15 to ≤30mins)	91828 / 91838	\$240	\$87.05	\$152.95	\$30.59
Standard Subsequent Review (>30 to ≤45mins)	91829 / 91839	\$355	\$134.00	\$221	\$44.20
Long Subsequent Review (>45 to ≤75mins)	91830 / -	\$410	\$184.90	\$225.10	\$45.02
Extra-Long Subsequent Review (≥75mins)	91831 / -	\$445	\$214.55	\$230.45	\$46.09
Late Cancellation/Non-Attendance Fee (Less than 2xBusiness Days Notice)	-	\$110 (\$100 + GST)	-	\$110	\$110

\*Please be aware that the Medicare rebate is dependent on several different factors and therefore a different Medicare rebate may apply depending on your individual situation.

<sup>#</sup>Please be aware that Dr Roberts' fee schedule is updated in approximately November each year

<sup>^</sup>**Extended Medicare Safety Net:** Once you/your family reach a set out of pocket cost amount for Medicare funded outpatient health care in a calendar year, you/your family may be eligible to receive up to 80% of the out of pocket cost (up to a set capped amount for reach rebate) for all Medicare rebates for the rest of the calendar year. For further information regarding the Extended Medicare Safety Net please review the below government web page: <https://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/Factsheet-EMSN-1Jan2025>

Dr Roberts fee schedule is based on the time taken to complete each individual review. The length of time of a review is often related to the complexity of an individual's concerns as well as the number of concerns that are being discussed during the review. Please also note that Medicare rebates increase with longer appointments as documented in the table above.

While Dr Roberts' fees for new patient/subsequent patient (not reviewed for at least 24months) reviews, shorter reviews and standard reviews are based on the AMA recommended fees, her fees for longer review appointments are significantly less than the AMA recommended fees. The AMA recommended fees for a Long Subsequent Review (>45 to ≤75mins) are \$475 (>45 to ≤60mins) and \$535 (>60 to ≤75mins) and for an Extra-Long Subsequent Review (≥75mins) are \$595.

Please note that the estimated out-of-pocket cost for standard or longer reviews are only slightly more as the appointment length of time increases. Currently, the estimated out-of-pocket costs are around \$4 to \$6 more with each step up from a standard subsequent review appointment to an

extra-long subsequent review. The difference in estimated out-of-pocket cost with the step up in appointment types is even less if you have qualified for the extended Medicare safety net. Please see the above schedule of fees table for further details.

## Medical Report Fees

- If a medical report is requested, Dr Roberts will review the requested report and a quote will be provided.
- Please be aware that the filling out of medical paperwork constitutes a medical report and therefore a medical report fee is also associated with these requests.
- Please be aware that Dr Roberts often needs to see a patient for further reviews before she is able to commence/complete requested medical reports/paperwork. This is because medical reports often ask specific questions and sometimes the questions asked have not been assessed by Dr Roberts in previous reviews. Subsequent review fees as listed in the table above apply and are separate from the medical report fee.
- Please be aware that there is no Medicare rebate for the medical report fee.
- Please be aware that the completed medical report will not be released until the report fee is paid in full.

## Policies Regarding Fees

### Prepayment of Full Fee Required for All Appointments

- Prepayment of the full fee for an upcoming appointment is required for all appointments prior to the below deadlines (see the below table for further details).
- Please note that EFTPOS is no longer an available prepayment method. As such, all prepayments must now be made via bank transfer to Dr Roberts' business account, the details of which are documented below. Please email a screenshot of the bank transfer receipt for your prepayment to [reception@drar.com.au](mailto:reception@drar.com.au) as proof of payment.

#### Bank Account Details

- Account Name: Alison Roberts
  - BSB: 638-060
  - Account Number: 14706210
- Following your review, if you qualify for a Medicare rebate, this will be processed.

- Please be aware that failure to confirm your upcoming appointment and prepay the full fee by the required deadline will result in the automatic cancellation of your appointment with the available appointment then being offered to another patient on Dr Roberts' waitlist.

CLINICS	CONFIRMATION & PREPAYMENT REQUIRED BY <sup>#^</sup>
Monday Telehealth Clinic	12pm Midday on the prior Wednesday
Tuesday Telehealth Clinic	12pm Midday on the prior Wednesday
Wednesday Telehealth Clinic	12pm Midday on the prior Thursday
Thursday Telehealth Clinic	12pm Midday on the prior Thursday

# Please note that Dr Alison Roberts' clinic business hours are limited being 9am to 1pm Monday to Thursday. Given this, the deadline for confirmations of an appointment and prepayment are all due during the week prior to the appointment.

<sup>^</sup> Please also note that in the case of public holidays, the deadline will move 1day earlier for every public holiday between the deadline and the booked appointment (ie. If the appointment is on a Monday but both Wednesday and Thursday are public holidays then the deadline will be 12pm midday on the prior Monday etc.).

## Late Cancellations & Non-Attendance of Confirmed Appointments

- If a confirmed appointment is cancelled after the set deadline has passed (see the above table for more information regarding deadlines) or you fail to attend your confirmed appointment, then the late cancellation/non-attendance fee of \$110 will be charged. There is no Medicare rebate for the late cancellation/non-attendance fee. This fee will be taken out of the previously received funds with the remaining amount being refunded.
- Please note that if your appointment fees are being covered by a third party (ie. WorkCover, DVA etc.) and you confirm that you will be attending your appointment but then fail to attend, you will be charged the non-attendance fee of \$110. Please note that third parties (ie. WorkCover, DVA etc.) generally do not cover these type of fees and therefore you will be billed privately for this fee. There is no Medicare rebate for the late cancellation/non-attendance fee.

## Outstanding Fees

- No future appointments can be booked while outstanding fees remain present.
- Termination of care will occur if fees remain outstanding for 1month or more at Dr Roberts' discretion. Your care will be transferred back to your referring GP and no future referrals will be accepted.